

Overcoming Objections:

Strategies to Highlight Benefits
and Dispel Misconceptions
About the Centralized
Application
System

(CSDCAS)

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Chris Carmichael

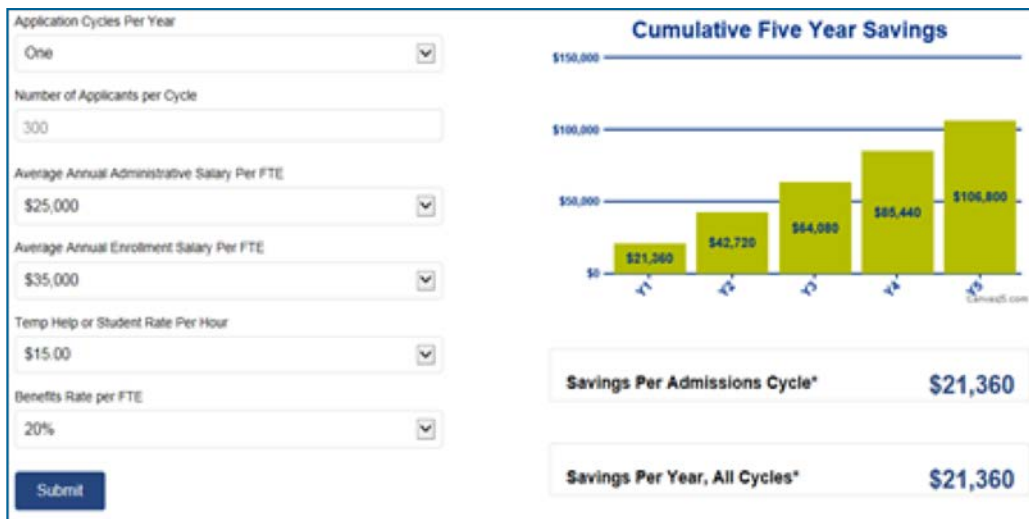
Megan Woods

Karen Jacobs

Barrier #1

“Administration won’t go for it”

- * Present the facts
- * Savings (expense saving calculator) (Liason Int’l, 2014)



- * FREE for programs



Barrier #2

“It’s too hard to transition!”

- * Have a WebAdMIT administrator
- * Prepare for a learning curve
- * Take advantage of WebAdMIT / Liaison trainings
 - * Videos
 - * Manuals
 - * Workshops
 - * Online
 - * In person

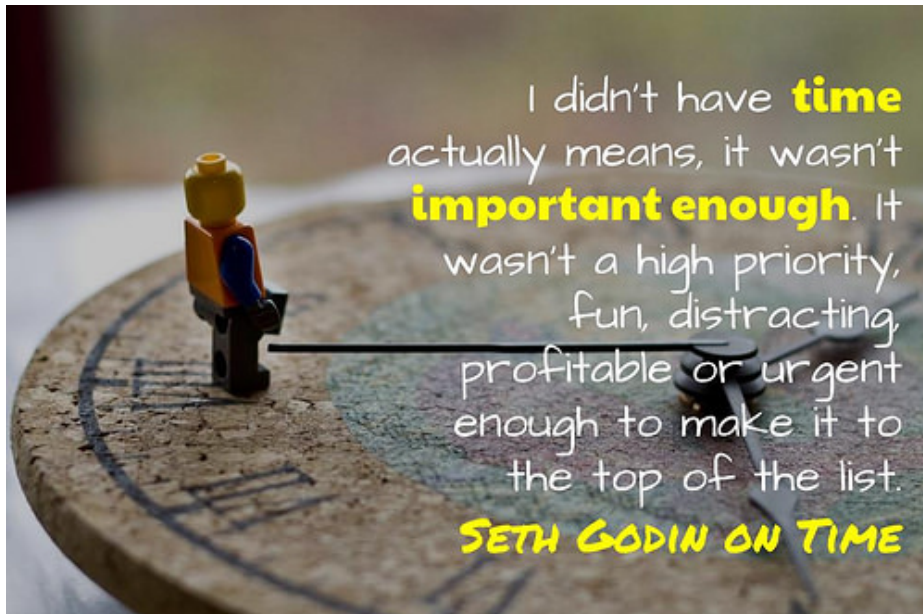
(Liaison International, n.d.)



Barrier #3

“We don’t have the time”

- * Less time than feared
 - * Set up
 - * Get online
 - * Manage
- * More efficient!



Barrier #4

“We don’t want more applicants”

- * Better & more efficient management of many applicants
- * Better quality applicants
- * Applicants that are a “best fit” for your program



Barrier #5

“It’s too expensive for students”

- * Double fee issue
- * Single transcript fee, application fee
- * Applicants don’t complain as much as faculty complain for them



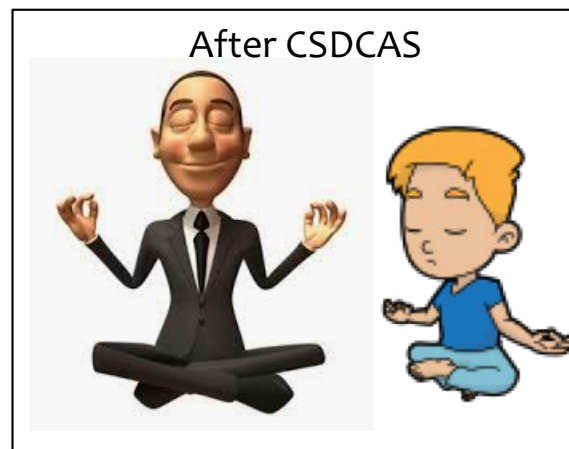
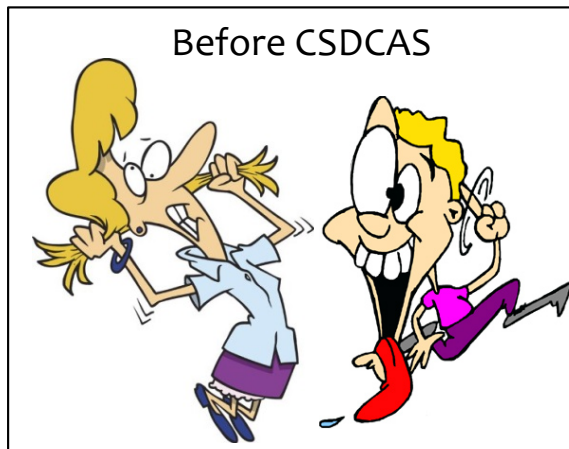
Applicant Benefits

- * Single online application
 - * One set of transcripts, LORs, GRE scores
- * Easy, intuitive interface and navigation
- * 24x7 mobile access
- * Real-time updates
- * One point of contact for email and phone support
- * 165 SLP and 46 Audiology programs to choose from



Faculty Benefits

- * Avoid spending hours in a room reviewing paper files!
 - * No more inaccuracies (GPA calculations, etc.)
 - * No time wasted on incomplete files or missing documents
- * Easy access to CSDCAS/WebAdMIT from any device for online reviews
- * Keeps human element of admissions decisions



Program Benefits

- * Free participation
- * Exposure to wider applicant pool (out-of-state, int'l)
- * Benchmarking vs. national or identified cohorts
- * Data reporting for accreditation purposes
- * Program assessment and outcome analysis

(Liason, 2015)



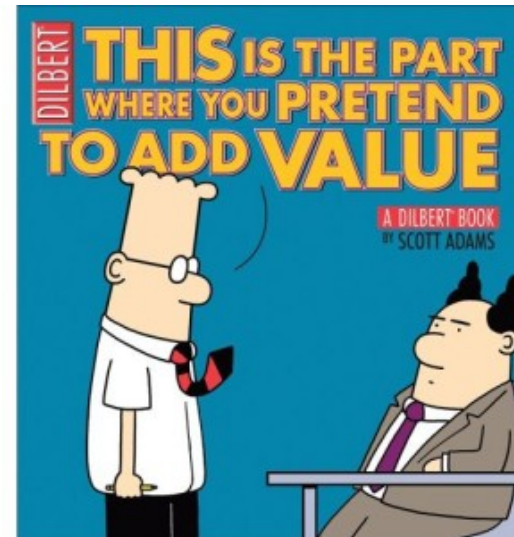
Program Benefits

- * Online document storage
- * Control user access and permissions
- * Maintain accuracy, individual workflow and admissions standards



CSD Profession Benefits

- * Developed and specialized for the CSD professions
- * Continued guidance provided by a representative committee of faculty members
- * Profession wide trend data
- * Value is recognized immediately



Additional Benefits of CSDCAS for Programs and Universities

- * Create custom dashboards for real-time applicant information

▼ Designations by Local Status	
1968	None
0	Suspended in Verification
0	PILOT for DOWNLOADS
18	Downloaded to Banner
48	Incomplete but Downloaded
12	Incomplete (Reject once complete)
0	Incomplete (Need SAT/ACT)
4	Prelim Reviewed (Interview)
12	Prelim Reviewed (Second Tier)
8	Prelim Reviewed (Consider FACT-2)
48	Prelim Reviewed (Reject)
0	Hold: academic statement
2	Hold: nursing disclosure form
0	Hold: midterm grades
48	Hold: semester grades
13	Hold: semester grades, already interviewed
0	Hold: new test scores
3	ID Faculty Review
50	NI Interview Extended
20	NI Interview Scheduled
6	ND Interview Complete
23	AR Accept Regular
28	AY Accept w/ Prereqs
2	AW Accept Regular, Deposit Waived
0	AV Accept w/ Prereqs, Deposit Waived
1	AX Extension
0	AZ Extension, Deposit Waived
120	Enrollment Confirmed Prerequisite Agreement
51	Enrollment Confirmed
4	Waitlist
0	Deferred
1	WF Default
0	Offer Rescinded
186	RR Rejected
0	RR IDD

Additional Benefits of CSDCAS for Programs and Universities

* Workflow Management Tools

Assign Checked Applicants
Interview Checked Applicants
Change Checked Applicants' Status
Email Checked Applicants
Update Custom Fields for Checked Applicants
Accept Checked Applicants
Export Positions

Batch Status Update

Set status to for 50 applicants?

Would you like to send the "Offer Made E-Notification" email to

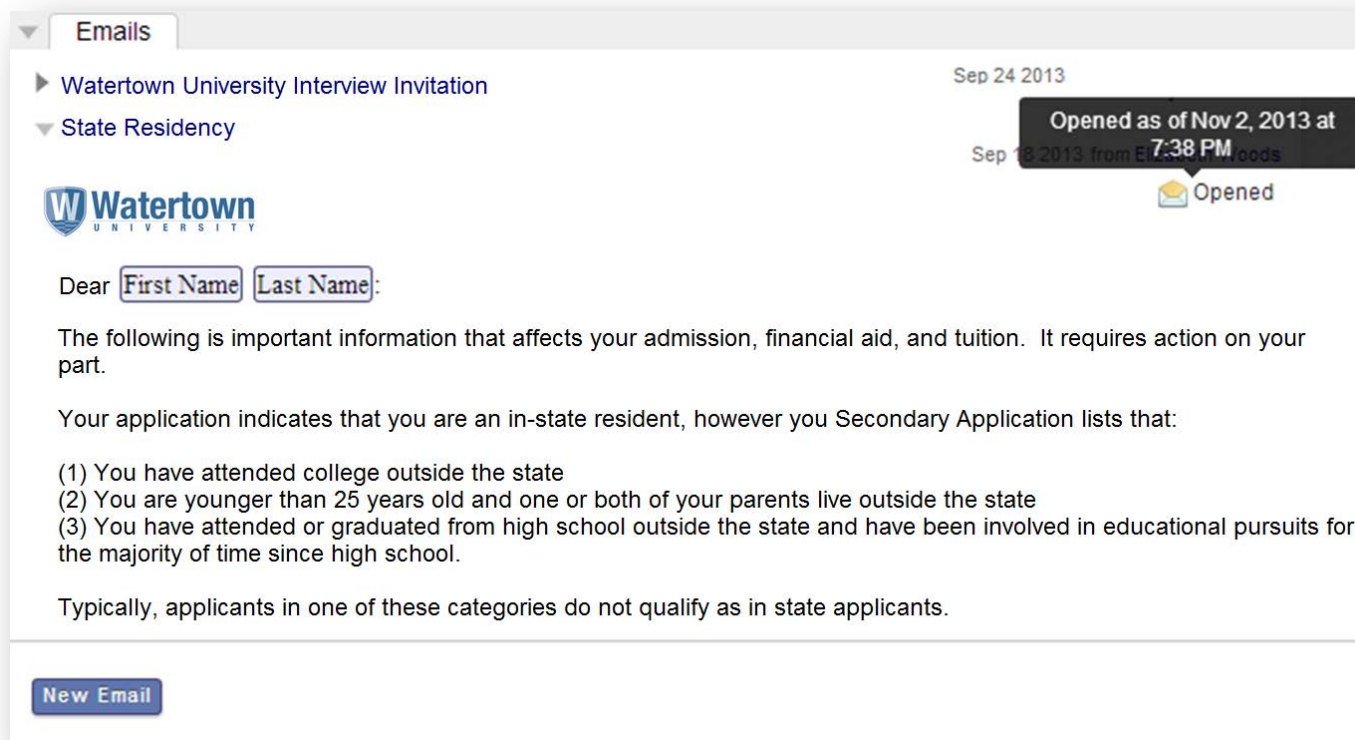
- David Demo
- Lauren Demo
- Tyler D. Demo

and 47 other applicants?

CSDCAS



Additional Benefits of CSDCAS for Programs and Universities







- * Communication with applicants
 - * Standardize and automate communications. Configure touchpoints and keep applicants informed



Additional Benefits of CSDCAS for Programs and Universities

* Document storage and retrieval

▼ Documents		
Applications (1)	Transcripts (3)	Applicant Uploaded Documents (0)
Admissions Uploaded Documents (0)		
Document	Source	Received
(Pending) High School Transcript	Capital High School	
 Transcript	Boise State University	Aug 10 2017
 Transcript	Grinnell College	Jun 22 2017

Evaluations			
Document	Letter Type	Evaluation Status	Received Date
 Evaluation	Individual	 Completed	Jul 19 2017
 Evaluation	Individual	 Completed	Jun 07 2017
 Evaluation	Committee	 Completed	Jul 17 2017

Additional Benefits of CSDCAS for Programs and Universities

- * More streamlined, efficient process for admissions decisions
 - * Custom platform
 - * Scoring rubrics
 - * Auto ranking/scoring
 - * Faculty assignments for review & interview management

Total Admission Score Details				
Scorable Field	Input	Point Table	Multiplier	Component Score
GRE Overall Result	151	GRE %	(None)	15.0
GRE Written Converted	5.0	GRE Writing	(None)	8.0
GPA Point Adjuster		(None)	1.0	0.0
Updated Last 60 GPA		Last 60 GPA	(None)	0.0
Updated Overall GPA		Overall GPA	(None)	0.0
Last 60 Credits GPA	3.85	Last 60 GPA	(None)	18.0
OLLU Overall GPA	3.88	Overall GPA	(None)	13.0
Interview Score	20.0	(None)	1.0	20.0
Faculty Review Score	15.0	(None)	1.0	15.0
Faculty Interview Score		(None)	1.0	0.0

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The screenshot displays the 'Assignments' section of the CSDCAS platform. It features a table with columns for 'Complete', 'Remark', 'Score', 'Comments', 'Assignment Type', 'Assigned To', and 'Due Date'. A 'Submit Results' button is visible below the table. Below the table, there is a form for 'Faculty Review' with fields for 'Score' and 'Comments' for various categories: 'Writing Ability', 'Relevant Experience', 'Science Background', and 'Motivations'. There is also an 'Average Score' field and a large 'Overall Comments' text area. At the bottom, there is an 'Overall Remark' dropdown menu set to 'Interview' and a 'Complete assignment' button.

Complete	Remark	Score	Comments	Assignment Type	Assigned To	Due Date
				Faculty Review	Reviewer, Faculty	Jun 30 2012

Score **Comments**

Writing Ability:

Relevant Experience:

Science Background:

Motivations:

Average Score:

Overall Comments:

Overall Remark:

Complete assignment

Additional Benefits of CSDCAS for Programs and Universities

* Applicant Data

- * Use our Export API to extract applicant data from WebAdMIT for analysis, processing, or other integration with on-campus systems.

* Custom Fields

- * Record arbitrary applicant information programmatically using Custom Fields. Fields such as University ID, University email, etc. can be filled in by back-office applications.

* PDF Manager

- * Use our PDF Manager API to asynchronously export printable applicant data with ease.

<https://developer.webadmit.org>



CSDCAS

Export to a file
named with .

"Many" fields will output

These settings can be seen by

and appear on the toolbar.

Export these fields...

- ▶ Applicant
- ▶ Designation
- ▶ Preferred Mailing Address
- ▶ Current Mailing Address
- ▶ Permanent Mailing Address
- ▶ Personal
- ▼ Applicant Ethnicities
 - All Fields + -
 - Hispanic
 - Cuban
 - Mexican
 - Puerto Rican
 - South American
 - Other Spanish
 - Other Spanish Name
 - Non Hispanic
 - American Indian
 - Indian Tribe Name
 - Asian
 - Asian Indian

...in this order.

Group by Field ☒ Group by Numeric ☐

Applicant	
OTCAS ID	✗
First Name	✗
Middle Name	✗
Last Name	✗
Suffix	✗
Application Last Changed On	✗
Transformations:	
Dates without Separators	
Designation	
"Many" fields allowed:	3
Designation	✗
Designation Complete Date	✗
Transformations:	
Dates without Separators	
Application Status	✗

You Can Break Free!



CSDCAS

References

Liason International. (2014). Expense savings case study: NursingCAS savings calculator.

Liason International. (2015). Case study: Our Lady of the Lake University reduces application review time by 75%. Retrieved on March 22, 2019 from <https://www.liaisonedu.com/wp-content/uploads/2018/06/liaison-case-study-our-lady-of-the-lake-university-csdcas.pdf>

Liason International. (n.d.). Making the case for CSDCAS. Retrieved on March 22, 2019 from <http://www.capcsd.org/wp-content/uploads/2017/11/Testimonials-CSDCAS.pdf>

Liason International. (n.d.). You made the case for CSDCAS. Now what? Retrieved on March 22, 2019 from <http://www.capcsd.org/wp-content/uploads/2017/11/Testimonials-CSDCAS.pdf>

Thank you!

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Chair of CSDCAS Committee



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