Creating IPP/IPE Experiences for Distance Learning Programs

Crystal A. Murphree-Holden, MA, CCC-SLP

Director of Distance Education

Communication Sciences and Disorders

University of South Carolina

Disclosure Statements

- Financial Disclosures
 - Waiver of CAPCSD Conference registration
- Non-Financial Disclosures
 - Employed by the University of South Carolina

Creating IPP/IPE Experiences for Distance Learning Programs





Hold on!

Don't let go.



Face challenges together

Experience the unexpected



Everyone has a part!

It's not as difficult as you think.

Challenges in Distance Education / Distance Learning

- Quality of instruction
- Mode of delivery
- Technology (availability and access)
 - Program
 - Student
- Student Assessment
 - Assignments, Projects
 - Collaboration
 - Tests, Exams, Quizzes / Information checks
- Test security
 - Test content
 - Secure administration / proctoring

Challenges in Distance Education / Distance Learning

- Protection of intellectual property
- Social Media
- Instructor availability and communication with students
- Curriculum comparability
 - residential vs distance learning

Additional Challenges in Distance Education / Distance Learning

- Technology issues
 - Audio
 - Phone conferencing only
 - Audio in web conferencing
 - Video
 - Video and A/V in web conferencing
 - Interruptions and turn-taking
 - Apparent distance (proxemics) affects behavior (Olson & Olson 2000)
 - Small image ? stilted conversation
 - Closer image ? more natural conversation
- Not the same as face to face communication

Interprofessional practice (IPP) allows workers from a variety of professional backgrounds to work together with clients/students/patients, families, caregivers, and communities to provide the highest quality and most comprehensive services possible (WHO, 2010).

Interprofessional Education (IPE) and Interprofessional Collaborative Practice

- Interprofessional education (IPE)
- "When students from two or more professions learn about, from and with each other to enable effective collaboration and improve health outcomes."
- (WHO 2010)

- Interprofessional Collaborative Practice (IPP)
- "When multiple health workers from different professional backgrounds work together with patients, families, {careers}, and communities to deliver the highest quality of care."

(WHO 2010)

Challenges in Interprofessional Education (IPE)

- Type and Quality of instruction
- Opportunities for
- Mode of delivery (Synchronous, Asynchronous)
- Technology (availability and access)
 - Program and Student
- Student Assessment
 - Assignments, Projects
 - Collaboration

Professions Involved in IPP / IPE at the University of South Carolina

- Speech-Language Pathology
 - (MSP / MCD via Distance Learning)
- Pharmacy (PharmD)
- Physical Therapy (DPT)
- Public Health
- Social Work (MSW)
- Medicine
- Nursing (BN, RN)
- Physician Assistant (PA)
- Genetic Counseling
- Hospital Administration

- USC Arnold School of Public Health
 - Communication Sciences and Disorders
 - MSP residential
 - MCD via Distance Education / Distance Learning
 - Physical Therapy Program
 - Other Public Health majors
- USC College of Nursing
 - Residential and "Online"
- USC College of Pharmacy
- USC School of Medicine
 - Medical Students
 - Genetic Counseling
 - Physician Assistant

IPE / IPP Course: Transforming Health Care for the Future

- Hybrid IPE/IPP course for 500+ students representing multiple professions
- Three (3) live sessions w/ faculty facilitators
 - Face-to-face IPE / IPP opportunities
 - 12 Large groups with 6 small groups each
 - "Long distance" COMD Distance Education students participate remotely with one small group
 - Web-based Adobe Connect
 - Faculty facilitator throughout group participation

Transforming Healthcare for the Future - (IPP/IPE course for health professions)

CLASS ORGANIZATION

- Twelve (12) large groups
- Six (6) small groups each for faceto-face collaborative practice activities
- "Long distance" CSD students participate remotely in small group with faculty facilitator
- Live session documents provided to distance CSD students before remote session

Live Class Topics

- Roles and responsibilities of health professionals represented
 - Stereotypes and misperceptions about health professionals
- Values and ethics among health professionals
 - Codes of Ethics for health professions
- Communication and teamwork among health professionals
 - Root Cause Analysis

Transforming Healthcare IPP/IPE Course

Content Requirements

- Module readings
- Video assignments
- Team assignments
- Participation in small group discussions
 - "Long Distance" students participate remotely
- Reflection on IPP collaboration experiences
- Discussion board participation

Behavioral Expectations

- Professional conduct and interactions with class, peers, instructor and facilitators
- Courteous and respectful of others
- Moral and ethical behavior exhibited

IPEC Competencies addressed in hybrid IPP/IPE course

- Work with individuals of other professions to maintain a climate of mutual respect and shared values. (IPEC VE)
- Use the knowledge of one's own role and those of other professions to appropriately assess and address the healthcare needs of patients and populations served. (IPEC RR)
- Communicate with patients, families, communities, and other health professionals in a responsive and responsible manner that supports a team approach to the maintenance of health and the treatment of disease. (IPEC CC)
- Apply relationship-building values and the principles of team dynamics to perform effectively in different team roles to plan and deliver patient-/population-centered care that is safe, timely, efficient, effective, and equitable. (IPEC TT)

Student Participation in Three Live Class Meetings

- Interprofessional Team Composition
- 12 Large Groups
 - Faculty Facilitator Teams of 3-4 assigned to large groups (mixed professions represented)
 - 6 large groups (mixed professions represented)
 - First class time 1.5 hours
 - 6 large groups (mixed professions represented)
 - Second class time 1.5 hours
- 6 Small Group Collaborative Teams per large group
 - 5-6 student team members each small group
 - Mixed professions represented in each small group
 - Facilitators float among small groups
 - Dedicated facilitator with small group including "long distance" students

Coordinate efforts – Collaborate well -Respect differences across professions



This Photo by Unknown Author is licensed under <u>CC BY-SA</u>

Enjoy the ride and the IPE/IPP process! Interprofessional collaborative practice is here to stay!



This Photo by Unknown Author is licensed under <u>CC BY-SA</u>

Resources

- American Speech-Language-Hearing Association.(2013). Ad Hoc Committee on Interprofessional Education Final Report. Retrieved fromwww.asha.org/uploadedFiles/Report-Ad-Hoc-Committee-on-Interprofessional-Education.pdf.
- Chabon, S. S., & Stierwalt, J. A. (2000, October). The Development of a Collaborative Distance Education Program in CSD: Can Long Distance Relations Work? Retrieved from https://pubs.asha.org/doi/10.1044/aas10.3.13
- Interprofessional Education Collaborative. (2016). Core competencies for interprofessional collaborative practice: 2016 update. Washington, DC: Interprofessional Education Collaborative. Retrieved from: https://ipecollaborative.org/uploads/IPEC-Core-Competencies.pdf
- Olson, G. M. & Olson, J. S. (2000). Distance matters. Human-Computer Interaction, 15, 139-178.

Contact

- Crystal A. Murphree-Holden, MA, CCC-SLP
- Director of Distance Education / Clinical Instructor
- Communication Sciences and Disorders
- University of South Carolina
- Columbia, SC 29208
- (803) 777-1170
- <u>cmholden@mailbox.sc.edu</u>